

USEFUL CONTACT DETAILS – HELP, SUPPORT AND ADVICE

The following organisations offer specialist support and advice to young people, parents, individuals and organisations

Organisation	Contact details	Website	Further information
General Advice			
NSPCC - Child Protection in Sport Unit	01162 34 7278 Email: cpsu@nspcc.org.uk	www.thecpsu.org.uk	Sport specific advice on safeguarding and protecting young people.
NSPCC – 24hr helpline	0808 800 5000	www.nspcc.org.uk	National Society for the Protection of Children
Victim Support	Helpline: 0845 3030 900	www.victimsupport.org.uk	Provide emotional support, information and practical advice for victims and witnesses.
The British Association of Counselling and Psychotherapy	0870 443 5252	http://www.bacp.co.uk	
Local Safeguarding Children's Board	01992 588757 Caroline Tapster- Chair of Herts LSCB	http://www.everychildmatters.gov.uk/socialcare/safeguarding/lscb/	Education and training opportunity
Government Guidance		www.everychildmatters.gov.uk	Government guidance on safeguarding and protecting young people

EMERGENCY CONTACT DETAILS:

Organisation	Contact Details:	Website
NSPCC HELPLINE (24 HOURS)	0808 800 5000	www.nspcc.org.uk
England Hockey Lead Child Welfare Officer	Tel: 01908 544644 Email: childwelfare@englandhockey.org The National Hockey Stadium Silbury Boulevard Milton Keynes MK9 1HA	www.englandhockey.co.uk
Club Welfare Officer (St Albans HC)	Becky Turner 07976 130000	

Local Authority Children's Social Care Dept (Social Services) – ask for Duty Manager	0300 123 4043 Herts Children Schools and Families	http://www.everychildmatters.gov.uk/socialcare/safeguarding/lscb/
Police (Child Protection Team). In an emergency call 999.		
Samaritans (will hold the number of Social Services Duty Officers contact details in an emergency)	08457 90 90 90	www.samaritans.org

Advice for children and young people

NSPCC	0808 800 5000	www.thereforme.com	Support and advice for 12-16 yr olds via the website
Childline	0800 1111	www.childline.org.uk	Free helpline for children and young people
Kidscape	0207 730 3300	www.kidscape.org.uk	Support on bullying